

Frequently Asked Questions

WAITLIST OPENINGS

OPENS
Monday,
June 24, 2024

1. Which RRHA's waitlists are opening? On Monday, June 24, 2024 RRHA will be opening the following waitlists:

- Three (3) project-based voucher waitlists
- Public Housing (*closes June 28, 2024 at 5 p*)
- Public Housing – Elderly, (*closes June 28, 2024 at 5p*) and
- Housing Choice Voucher (*closes June 28, 2024 at 5p*)

The pre-application period will open Monday, June 24, 2024 at 8:30 a.m. and close Wednesday, June 26, 2024 at 5 p.m. unless otherwise noted.

2. What is a project-based voucher waitlist? A project-based voucher (PBV) is a housing choice voucher where the subsidy stays with the unit, *not* the individual voucher holder.
3. Why not open all waitlists? Waitlists are open according to availability. RRHA is opening the waitlists that have availability in an attempt to cut down the wait time to twelve (12) months or less for persons in need of that specific bedroom size.
4. What are the bedroom sizes that are opening? See chart below:

Name of Community	Bedroom Size Available
Blackwell Senior Cottages	One Bedrooms
Watermark Gardens (55 & older)	One Bedrooms
Winchester Forest	One, Two & Three Bedrooms
Public Housing	One, Two, Three, Four & Five Bedrooms
Public Housing – Elderly (55 & older)	One Bedrooms
Housing Choice Voucher	N/A

5. I have been on the waitlist for several years, so will I get housing when the waitlist opens? Each waitlist is separate. It can depend on several factors, such as but not limited to:

- Number of vacancies at the property
- Position on the waitlist
- Type of housing unit you have selected (ADA or handicap accessible)
- Family Composition

NOTE: Waitlist openings DO NOT guarantee placement into housing.

6. When will the other waitlists be open? Waitlists are open based upon unit availability. When units become available, RRHA will open waitlists for those specific criteria.

7. How do I get on the waitlist?

- Visit www.rrha.com and Click "Applicant Portal"
- Returning Users: Type in your email and password OR "forgot password"
- First Time Users: Click "I do not have a registration code" – (if it's later determined applicant is recognized by our system and a registration code is needed the code can be provided via the Call center 804-780-4200)
- Complete "Personal Details" & "Account Information" sections
- Accept Terms & Conditions and Click "Register"

8. How do I check my position on the current waitlist? Log into the Applicant Portal and Click on "waitlist status"

9. What do I do if I am having trouble logging in? RRHA has added additional walk-in days in June 2024 to provide assistance with getting into the applicant portal – June 17, June 24 & 26 from 9a – Noon. You may also Contact RRHA's Customer call center at (804) 780-4200 to assist with updating email addresses, password resets and registration codes.

rrha.com



For General RRHA Inquiries, contact:
 RRHA Call Information Center at (804) 780-4200

