

Board of Commissioners

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Frequently Asked Questions

“Compassion Action” Lease Enforcement & Eviction Prevention Initiative

DATE | June 25, 2024

- 1) *What is the RRHA’s Last Chance Repayment Agreement?* RRHA is offering a “last chance” repayment agreement for any RRHA residents who has an outstanding balance of \$51 or more, to RRHA and/or are in default of previous repayment agreements that they signed up for.
- 2) *How does an RRHA resident sign up for the Last Chance Repayment Agreement?* You must schedule an appointment by contacting the management office in your community during business hours:
Weekdays: Monday, Tuesday, Thursday and Friday from 8:30a – 5p
- 3) *What are the terms/requirements for the Last Chance Repayment Agreement?*
 - Sign up between July 1 – August 31, 2024
 - Down payment required of between \$10 - \$100
 - Make an appointment with Management office
 - Bring current and valid photo identification to your appointment

Starting September 1, 2024, RRHA will NO LONGER offer this type of repayment agreement.
- 4) *What is the downpayment amount based on?* Downpayment based on ten percent (10%) of leaseholder's adjusted monthly income and will be no less than \$10 and no more than \$100. The repayment amount must be paid IN ADDITION to your monthly rent amount.
- 5) *When does the Last Chance Repayment Agreement go into effect?* Leaseholders who sign up for a last chance repayment agreement will begin payments of rent, other charges, PLUS repayment agreement amount on Oct. 1, 2024.
- 6) *Do I still have to pay my rent until my new repayment amount goes into effect?* YES
- 7) *After signing up for the Last Chance Repayment Agreement, do I wait until Oct. 1 to pay my rent?* NO. Rent and other charges *continue* to be due by the 8th of each month. Your rental charges will continue to accrue.
- 8) *What happens if I do not sign up for this Last Chance Repayment Agreement?* If you owe RRHA back rent or other charges and/or have defaulted on a prior repayment agreement and choose NOT to sign up for a last chance repayment agreement, RRHA will move forward with lease enforcement for all unpaid balances.
- 9) *What if a leaseholder misses a rental payment and/or Last Chance Repayment amount after signing up?* After missing two consecutive payments, RRHA will move forward with lease enforcement for unpaid charges. In addition, according to the lease, if a leaseholder is late four (4) times or misses four (4) rent payments or repayment agreement amounts within a year, RRHA will move forward with lease enforcement for unpaid charges.
- 10) *If I am already in a repayment agreement and am making consistent payments, do I need to sign up for this Last Chance repayment agreement?* Those currently under a previous repayment agreement have the option to sign up for this last chance repayment agreement if your current monthly repayment agreement amount exceeds \$200.
- 11) *How can I lower my repayment agreement amount?* Other than signing up for this last chance repayment agreement which ends August 31, 2024, the only way you can lower your monthly repayment agreement amount is by showing credible proof of income loss.